



# Oregon

Theodore R. Kulongoski, Governor

## Department of Administrative Services

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### Memo

**To:** SDC Customers  
**From:** Darin Rand, State Data Center Plans & Controls Manager  
**Date:** February 9, 2009  
**Re:** January SDC Invoice

This month there are three charges on the January invoice that require a brief explanation. Not all customers will see these charges.

#### **Disaster Recovery**

In December 2009 SDC negotiated a significant price discount off the Statewide Price Agreement for the agency customer equipment at SDC. This information was shared and agreed to by agency CIOs and Directors. Agencies who agreed to participate will see those charges starting with the January invoice and it will be listed on the invoice under the caption "Disaster Recovery".

#### **Provisioned Servers**

Some agencies will see an increase in their server counts. The increase is due to clarification on when the server becomes billable. A server becomes billable two weeks after the asset is assigned -- based on preliminary requirements gathering.

#### **Local Storage – July - October**

The deployment of agents to measure local storage on servers was delayed and was not in place for the months of July through October. This was corrected in October. The monthly local storage would have started to appear with the November invoice. This month, customers who are subject to this service will see the one-time, retroactive billing for the months of July through October. The counts are based on December data.

If you have questions about your specific invoice, please contact the SDC Service Desk and your inquiry will be routed to the appropriate person. You can contact the Service Desk by email [sdcservicedesk@state.or.us](mailto:sdcservicedesk@state.or.us) or by telephone at 503.373.1000.